

How to Log Into HIFIS



HIFIS / SISA
Homeless Individuals and Families Information System / Système d'information sur les personnes et les fa

Log In / Connexion

User Name / Nom d'utilisateur  1

Password / Mot de passe ★ 2

Service Provider / Fournisseur de services ★ 3


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[Forgot Password? / Mot de passe oublié?](#) 5

Open Firefox. (HIFIS is a web-based application. The recommended web browser to run HIFIS is Firefox.)

Enter the following in the address field:
[https://app.hifisbc.ca/Web/Account/LogOn?ReturnUrl=\\$2fWeb](https://app.hifisbc.ca/Web/Account/LogOn?ReturnUrl=$2fWeb)

1. From the HIFIS log-in screen, enter your **User Name**.
2. Enter your **Password**.
3. Select the **Service Provider** from the drop-down list.

◆ **NOTE:** If nothing appears in the Service Provider drop-down list, click the **Refresh** button  .

4. Select **Log In**.
5. If you have forgotten your password, you can request to have it reset by selecting **Forgot Password?**